

Boundless 13 Month Warranty 5

Insurance Product Information Document

Company: Car Care Plan Limited

Product: Warranty 5

This insurance is provided by Car Care Plan Limited, a company registered in the UK. Car Care Plan Limited is authorised and regulated by the Financial Conduct Authority. Financial Services Register number: 309268.

This document contains some important facts about Boundless 13 month Warranty 5. It is to be regarded as only a summary of cover to help assist you in making an informed purchase decision. Full terms and conditions of the policy are provided in your policy document. Please take time to read this policy document to make sure you understand the cover it provides.

What is this type of insurance?

The Boundless 13 month Warranty 5 is a Mechanical Breakdown Insurance which is designed to protect you against the unexpected cost of repairs should your vehicle develop a problem.

This insurance is underwritten by Motors Insurance Company Limited which is registered in the UK. Motors Insurance Company Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Financial Services Register number: 202875.



What is insured?

- ✓ Your vehicle providing that it is five years old or under and it has covered less than 60,000 miles at the policy start date .
- ✓ The amount you may claim over the whole period of this warranty is limited to the vehicle's market value at the time of purchase in aggregate.
- ✓ 13 months' extensive warranty cover for most mechanical and electrical components with the exception of any components listed in the 'What is Not Covered' section of the policy document.
- ✓ UK and European cover.
- ✓ Car hire for up to seven days.
- ✓ Vehicle recovery up to £70 including VAT.



What is not insured?

- ✗ Any components listed within the 'What is Not Covered?' section of the policy document.
- ✗ The gradual reduction in operating performance (wear and tear) due to the age of the vehicle and/or the number of miles it has covered.
- ✗ Any loss, damage or failure, which is said by a qualified engineer appointed by the insurer to have existed before the start of this warranty.
- ✗ Any damage to covered components caused by the use of contaminated or incorrect fuel.
- ✗ In the event that a modification, which was not approved by us, contributes to a fault, we reserve the right to reject any claim you may wish to make in relation to that fault.
- ✗ Repairs not authorised by us or the administrator.



Are there any restrictions on cover?

This warranty does not cover:

- ! Vehicles over 3500cc, American imports, kit cars and vehicles with more than 350bhp. Vehicles used for hire and reward (e.g. taxis, self-drive hire, driving schools, etc) or used for motorsport, including track days, performance testing, racing or rallying. Commercial vehicles over 3.5 tonnes GVW, military, police, ambulance and fire service vehicles.
- ! Any vehicle owned by a garage, motor trader or similar company.



Where am I covered?

- ✓ Throughout the United Kingdom which includes England, Scotland, Wales and Northern Ireland;
- ✓ The Channel Islands; and
- ✓ The Isle of Man.
- ✓ Cover is also provided in the European Union or European Free Trade Association (EFTA) for up to a total of 60 days per annum.



What are my obligations?

- You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.
- If you don't follow the manufacturer's service schedules, this warranty may not apply.
- **If you need to make a claim:** We recommend you take your vehicle to a VAT-registered repairer and provide them with the warranty number (found on the validation certificate), your vehicle registration number and the date and mileage that the component failed. **IMPORTANT** – Repair work must not commence until the administrator has agreed the claim. Failure to comply with this requirement will affect your ability to claim under this cover.



When and how do I pay?

You can pay your premium as a one-off payment prior to the start of cover or in monthly instalments.



When does the cover start and end?

Your cover will take effect and end on the dates stated in your validation certificate.



How do I cancel the contract?

To cancel your policy please contact the administrator on 0344 573 8021. Cancellations made within the first 30 days of purchase receive a full refund, thereafter a pro-rata refund can be obtained subject to a cancellation fee.

Please note you will not receive a refund where you have already made a successful claim on the policy.